

# AUDREY FLANDRE

Date of birth : September 18<sup>th</sup> 1989

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Driving licence



**Profile : Determined, flexible and dynamic candidate**

## Education / diplomas

2011 - 2012: Bachelor Degree in catering and tourism.

2010 - 2011: BTEC Higher National Diploma in catering and management.

2007 - 2008: High school diploma in management and communication.

## Work experience

Since 05/2014

**Restaurant Chez Lindsay** (South West London) Head Waitress

Management of the service, management of orders (wines, clean product), management group in private room, developing menus with the chef everyday, take reservations.

<http://www.chez-lindsay.co.uk/>

From 11/2013 to 03/2014

**Première Classe** (Louvre hotel): receptionist. Check-in, check-out, debtor, billing, cashing, checking the rooms, setting up breakfast. (End of contract)

<http://www.premiereclasse.com/fr/hotels/premiere-classe-rouen-sud-val-de-reuil>

From 01/2013 to 10/2013

**Châteauform' Saint Aubin:** waitress and receptionist in France.

<http://chateauform.fr/fr/les-etangs-de-saint-aubin/se-detendre/maison/26/les-etangs-de-saint-aubin>

Setting up breakfast, breaks, lunch, aperitif and dinner.

I was then asked to go and work at **Châteauform' Hever** in Great Britain for 2 months as they needed some help due to missing staff.

<http://chateauform.fr/fr/chateauform/maison/36/chateauform-at-hever>

From 02/2012 to 10/2012 (Stage)

**Moulin de Fourges:** account manager in the sales department of this independent restaurant. Organization of events, prospecting, answering requests, customer meetings, quotations. Within the marketing group "Les Escales", I also worked in 3 others

locations. <http://les-escales.fr/>

From 06/2011 to 09/2011 (Summer job)

**Novotel Rouen:** junior waitress at breakfast time. Setting up breakfast, welcoming customers. <http://www.novotel.com/fr/hotel-0432-novotel-rouen-sud/index.shtml>

From 04/2010 to 08/2010 (Stage)

**Novotel Rouen:** junior receptionist. I also worked in housekeeping for a few weeks.

From 05/2009 to 08/2009 (Stage)

**Le Moulin de Connelles (Relais chateaux – 4 star hotel):** waitress in their gourmet restaurant. Welcoming customers and setting up tables, taking orders, serving and clearing dishes and tables at the end of service. <http://www.moulin-de-connelles.fr/>

From 11/2009 to 12/2009 (Stage)

**Hilton Gatwick (UK):** junior waitress.

Between 2006 and 2013 I worked in various locations, mainly in gourmet restaurants, as waitress (summer jobs, weddings ...) **L'auberge du Prieuré Normand** (Gourmet restaurant), **La Berthelière** (Quality Hôtel – 4 star hotel) <http://www.laberteliere.com/>, **Mistral en Seine** (cruise ship for seminars and weddings) <http://www.croisiere-mistral.com/fr>, **Le Clos** (Gourmet restaurant – Relais chateaux 4 star hotel)

## Further information

- Mastery of computer software

Word, Excel,  
PowerPoint, Publisher,  
Sales Force, Internet,  
Tars, Hotix, Opéra

- Foreign languages :

French: Mother tongue  
English: Good skills in  
catering language  
Spanish: Basic

- Hobbies:

Traveling  
Running  
Watching movies in  
English