

EBBA BRYNGFORS

Contact details

+46 70 69 67 257

Ebba.Bryngfors@gmail.com

Bryngfors (Skype)



Birth date

August 9, 1983

Nationality

**Swedish
(European passport)**

Professional Experience

White Lodging/JW Marriott (USA)

Jan 2011 – Jan 2012

Event Concierge: Recruited to be part of the opening team of the 1005 room JW Marriott hotel. 3 months as front server in Banquet, recruited to Event Concierge. Role included close work with meeting planners of the groups, the hotel's Event Managers and the other departments of the hotel. Worked on a personal basis with clients, VIP guests and responsible for my own groups, sometimes with up to several thousand attendees. Attended to everything that the event planners needed to successfully carry out their event; for example room changes, setups, food and beverage. Several projects in the hotel's Event Management office.

GOstudy (Sweden)

May – Dec 2009

International Development Assistant: Development of new market in Denmark including tasks like market and competitive environment research. Planning and carrying out events: Road Show for 30 delegates during 10 days with a total of about 1500 visitors and a Seminar. Promotion and contact with potential customers.

The Landmark London (United Kingdom)

Sept – Dec 2008

Headwaiter Trainee: supervising a group of 10 members of staff organization of setup and carrying out different events with up to 500 guests.

Amadeus (Denmark)

Dec 2006 – Jul 2007

Lunch and Dinner Waitress/Cashier: Customer service, food and beverage serving, cleaning and other duties associated with a restaurant. Cashier and service provider in bakery department.

Stepz Dansestudie (Denmark)

Oct 2006 – May 2007

Receptionist: Accepting payments, answering phone and questions, customer service.

Wok Kitchen (Sweden)

Jan – Jun 2006

Waitress: Serving customers, accepting payments, preparing food.

Søstre Grene (Denmark)

Dec 2005 – Jan 2006

Saleswoman: Running cash register, providing customer service and refilling merchandise.

Langley Travel (Greece)

April - Nov 2005

Children Club leader, Receptionist, Guide, Waitress: Responsible for structuring, opening, running and closing of children club. Receptionist duties. Boat trip excursion guide once a week. Waitress duties.

City Mail (Sweden)

Oct 2002 – March 2005

Mail Deliverer: Sorting-, delivering post and providing customer service.

Education

Glion Institute of Higher Education (Switzerland) Bachelor of Arts in Event, Sport and Entertainment Management (School ranked by Laureate among the top three hospitality schools in the world)	Aug 2007 – Dec 2010
Stepz Dansestudie (Denmark) Education in dance, preparing for a professional carrier	Aug 2006 – July 2007
Studieskolen (Denmark) Course in Danish language	Jan 2006 – May 2006
Lund University (Sweden) Course in Economic History	Aug 2004 – Nov 2004
Katedralskolans gymnasium (Sweden) General Education; social studies track Certificate in Advanced English, CAE	Aug 1999 – June 2002

Languages

Swedish (mother tongue), **English, Danish** (fluent),
German, Norwegian (good comprehension), **French, Spanish** (basic)

Aptitudes

-
- ◆ Best of the Best Awards received September 2011 by JW Marriott Indianapolis
 - ◆ IT: Windows 7, Vista, Microsoft Office, Delphi, Micros, Fidelio
 - ◆ Volunteer as representative for Glion Institute of Higher Education on Open Days and informer for potential students.
 - ◆ Scholarship received September 2010: “SHR-Fondförvaltning”
 - ◆ Scholarship received November 2006: “Fondet for Dansk-Svensk samarbejde”
 - ◆ 2 years involvement in amateur theatre as responsible for PR, Choreographer and Dancer
 - ◆ Volunteer within Food and Beverage for the Carnival organized every fourth year by the students of Lund, Sweden
 - ◆ Swedish (klass B) driver license taken 2002
 - ◆ Personal interest and dedication to dance since 7 years old

References

Raymond Gilbertson / Director of Event Management
Office: +1 317 860 4943 / Cell: +1 317 373 0201
Email: ray.gilbertson@marriott.com

Scott Sutherland / Lead Event Concierge
Office: +1 317 860 4955 / Cell: +1 317 507 9138
Email: scott.sutherland@whitelodging.com