

Ismael Portillo

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About myself

I'm a young and highly motivated person willing to find a job in London because this city offers the bright future I had no option to get in Spain.

I'm smart and fast-learner, I tend to understand every task I have and to optimize it analysing every aspect and finding the best way to do it.

I've always been curious about the world around me and always tried to learn as much

as possible about everything. And because of this I try not to just do whatever I'm told to but to understand why and how it works.

Work experience

2005 – 2011:

Retail seller in family business (unpaid job):

I helped in my parents' local business (stationary shop at first and hardware shop later) by taking care of the shop when needed. This included serving customers, processing payments and keeping track of stocks for future inventories. I also used my programming skills to develop some software that made their work easier.

March – Sep. 2011,
March – Sep. 2012

Waiter: **Company:** Beach bar "Balneario" **Employer:** Carmen Ortega

Worked two consecutive summers in this beach bar in one of the most touristic areas of Mallorca, serving drinks and meals to customers from every part of the world.

Learnt the basic functioning of a kitchen and the business around it.

Jun. 2010 – Jun. 2011:

Tutor:

Tutored and helped various children with ages between 5 and 8 with their homework and their studies through the whole academic course, and all of them improved their qualifications.

June 2012 – Present:

Software developer:

In college, while studying the informatics degree, I was asked to develop lots of programs to prove our skills including accountancy or games.

I was a leader member in a small developer team working in various little apps for the (in that moment) incoming Windows 8 OS. We got to submit one of those apps to the Windows Store and received lots of compliments from the Microsoft staff we were in touch with.

The programming languages I'm currently skilled at:

- Java
- JavaScript
- HTML5
- More coming...
- CSS3
- C#
- Python

Dec. 2012 – Jan. 2014: **Alarm operator:** **Company:** Trablisa **Employer:** José Riera

The main duty was to receive and make calls regarding possible robberies or intrusion attempts to into homes or businesses and, depending on the situation, to contact police, fire-fighters or health services. In no time I mastered the software we used and showed my superiors better ways to use it increasing its functionality. They also put me in charge of every English incoming call as I was the only fluent speaker in my department.

It was a hard job that showed me to work and take decisions under pressure and in stressful situations.

When I left I was granted with a recommendation letter I can present if requested.

Education and training

2010 – 2013: **Informatics Engineering Degree (Unfinished)** Balearic Islands University
Included Maths, Physics, Software engineering and the basis of Software development among others.

2009 – 2010: **Law Degree (Unfinished)** Balearic Islands University
Included History, Economics, Basic notions of law, Civil law, etc.

2003 – 2009: **High school** IES Son Rullan
Studied the Life sciences branch and got high qualifications in Maths, Physics and foreign languages.

Personal skills

Communication skills

- Good social skills gained through years treating with people face to face in retail shop.
- Manners to talk with people from the upper class as well as with angry people wanted to be heard, thanks to my experience at the phone as alarm operator.

Language levels

	Spoken	Read	Written
Spanish		Native	
English	Good	Good	Good
Catalonian	User	User	User
French	Basic	Moderate	Basic
German	Currently learning		

Organizational skills

- Good organizational skills, multiple times in charge of optimizing the available resources.
- Leadership, in charge of a 4-5 people in stressful situations.
- Ability to take decision and solve problems as they appear.

Computer skills

- Expert on office software (Word, Excel, PowerPoint, etc.).
- Basic skills in graphic design software (Adobe Illustrator, Adobe Photoshop, Adobe Flash Creator).
- Skilled in programming languages as Java, JavaScript, HTML5, CSS3, etc.

Additional information

- Non-smoker.
- Driver license (B).
- Fast-learner and willing to.
- Dynamic.
- Skilled in electronics and multiple devices.